

INDEPENDENT BILLING REVIEW FINAL DETERMINATION

March 16, 2015

[REDACTED]
[REDACTED]
[REDACTED]

IBR Case Number:	CB14-0001888	Date of Injury:	12/29/2013
Claim Number:	[REDACTED]	Application Received:	12/8/2014
Claims Administrator:	[REDACTED]		
Provider Name:	[REDACTED]		
Employee Name:	[REDACTED]		
Disputed Codes:	99358, 96101 and 96116		

Dear [REDACTED]

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above workers’ compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

Final Determination: UPHOLD. MAXIMUS Federal Services has determined that no additional reimbursement is warranted. The Claims Administrator’s determination is upheld and the Claim Administrator does not owe the Provider additional reimbursement. A detailed explanation of the decision is provided later in this letter.

The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

Paul Manchester, MD

Chief Coding Reviewer

cc: [REDACTED]
[REDACTED]

DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule
- National Correct Coding Initiatives
- Other: OMFS Physician's Fee Schedule

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE:** Provider is dissatisfied with denial of CPT 99358, CPT 96101 and 96116.
- Provider billed codes 99358, 996101 and 96116 along with 99245
- The provider billed 99245 which claims administrator changed to a 99204. Pursuant Title 8 CCR 1/1/2014: Physicians and qualified non-physician practitioners shall code consultation visits as patient evaluation and management visits utilizing the CPT Evaluation and Management codes that represent where the visit occurs and that identify the complexity of the visit performed. CPT consultation codes shall not be utilized. The Claims Administrator's reimbursement of CPT 99204 was appropriate.
- Based on the NCCI edits code pair exist between CPT 99204 and 96101; and 99204 and 96116.
- Modifier Indicator column shows '1' which states if a proper modifier is appended to the correct code and documentation supports the use of the procedure code then the edit may be overridden.

- Modifiers that may be used under appropriate clinical circumstances to bypass an NCCI edit include:
 - Anatomic modifiers: E1-E4, FA, F1-F9, TA, T1-T9, LT, RT, LC, LD, RC, LM, RI
 - Global surgery modifiers: 24, 25, 57, 58, 78, 79
 - Other modifiers: 27, 59, 91
- A qualifying modifier was not appended to the column 2 codes: CPT 96101 or 96116. Reimbursement is not recommended for the billed codes 96101 or 96116.
- 99358 - Prolonged evaluation and management service before and/or after direct patient care; first hour; Prolong service without contact.
- As of 1/1/2014 99358 is listed on the OMFS as status code 'B' which states it is a bundled code into payment for other services. Therefore, reimbursement of 99358 is not warranted.

The table below describes the pertinent claim line information.

DETERMINATION OF ISSUE IN DISPUTE: Reimbursement of code 99358, 96101 and 96116 is not recommended.

Date of Service: 3/7/2014							
Physician Services							
Service Code	Provider Billed	Plan Allowed	Dispute Amount	Units	Multiple Surgery	Workers' Comp Allowed Amt.	Notes
96101	\$ 1600.00	\$ 0.00	\$ 1600.00	8	N/A	\$0.00	DISPUTED SERVICE: Reimbursement is not recommended
96116	\$1500.00	\$0.00	\$1500.00	10	N/A	\$0.00	DISPUTED SERVICE: Reimbursement is not recommended.
99358	\$50.00	\$0.00	\$50.00	1	N/A	\$0.00	DISPUTED SERVICE: Reimbursement is not recommended

National Correct Coding Initiative information:

File	Column 1	Column 2	Modifier
Physician Version Number: 19.0	99204	96101	Allowed
Physician Version Number: 19.0	99204	96116	Allowed

Copy to:

[REDACTED]
[REDACTED]
[REDACTED]

Copy to:

[REDACTED]
[REDACTED]
[REDACTED]