

**MAXIMUS FEDERAL SERVICES, INC.**

Independent Bill Review  
P.O. Box 138006  
Sacramento, CA 95813-8006  
Fax: (916) 605-4280



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**INDEPENDENT BILLING REVIEW FINAL DETERMINATION**

September 10, 2015

[REDACTED]  
[REDACTED]  
[REDACTED]

IBR Case Number:	CB15-0001336	Date of Injury:	10/23/2014
Claim Number:	[REDACTED]	Application Received:	08/12/2015
Claims Administrator:	[REDACTED]		
Date(s) of service:	03/17/2015 – 03/17/2015		
Provider Name:	[REDACTED]		
Employee Name:	[REDACTED]		
Disputed Codes:	99213 and WC002		

Dear [REDACTED]

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above workers’ compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

**Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator’s determination is reversed and the Claim Administrator owes the Provider additional reimbursement of \$195.00 for the review cost and \$96.63 in additional reimbursement for a total of \$291.63. A detailed explanation of the decision is provided later in this letter.**

The Claim Administrator is required to reimburse the Provider a total of **\$291.63** within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

Paul Manchester, M.D., M.P.H.  
Medical Director

Cc: [REDACTED]  
[REDACTED]

## **DOCUMENTS REVIEWED**

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- PPO Contract

## **HOW THE IBR FINAL DETERMINATION WAS MADE**

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

## ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE: Provider seeking remuneration for 99213 Established Patient and WC002, Primary Treating Physician (PR-2) Reports for date of service 03/17/2015.**
- The Claims Administrator denied reimbursement as “unauthorized” service.
- Submitted PR-2 report indicates the Provider is the Primary Treating Physician who evaluated the Injured Worker for “follow-up left knee pain,” resulting in an “at length” discussion on treatment plans relating to the knee.
- Primary Treating Physicians (of record) do not require authorizations to see their patients for follow-up visits on accepted body parts.
- WC002 – PR-2 reports are reimbursable when the Injured Worker has been seen and treated for a validated injury.
- Based on the aforementioned documentation and guidelines, reimbursement is warranted for 99213 and WC002.
- Contractual Agreement submitted to IBR by the Claims Administrator; 95% OMFS.
- **08/31/2015 Communication from Claims Administrator reflects 08/27/2015 review date resulting in contractual rate payment. Payment post IBR filing date of 08/12/2015; Provider due IBR filing fee.**

The table below describes the pertinent claim line information.

### DETERMINATION OF ISSUE IN DISPUTE: 99213 & WC002

Date of Service: 03/17/2015 Physician Services						
Service Code	Provider Billed	Plan Allowed	Dispute Amount	Units	Workers' Comp Allowed Amt.	Notes
99213	\$210.00	\$85.36	\$210.00	1	\$85.36	Refer to Analysis
WC002	\$11.91	\$11.31	\$11:91	1	\$11.31	Refer to Analysis

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