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DWCNewsline

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The Division of Workers' Compensation posts revised electronic data exchange (EDEX) information package and subscriber agreement to its Web site

The Division of Workers' Compensation (DWC) has revised its EDEX information package and subscriber agreement and posted them to its Web site. The information package and subscriber agreement were revised to incorporate important statutory security requirement information that all EDEX subscribers, clients and end users of EDEX data inquiries must comply with.

The information package provides an overview of EDEX, subscriber rules, vendors, forms and other information needed to become either a subscriber to EDEX or a client of an EDEX subscriber.

Additionally, due to recent allegations about various information brokers' representations concerning their ability to provide direct access to EDEX via the Internet, the DWC is clarifying that EDEX cannot be accessed via the Internet.

The division does not provide direct access to EDEX or EDEX information via the Internet. The division only provides direct access to authorized EDEX subscribers using division approved software via the IBM value added network. The division believes this direct access to EDEX is the most secure and accurate method for subscribers to access EDEX information.

While various brokers offer information obtained from EDEX, they do not offer direct access to EDEX, and the division cannot and does not warrant the accuracy of any information obtained from an information broker. Information brokers obtain data from EDEX and store it in their own systems for distribution to clients. The division has no control over, or liability for, the accuracy or timeliness of data provided by an information broker, or the security of communication between an information broker and its clients.

The division cannot and does not guarantee the security of EDEX data maintained outside its control. Each individual or entity that obtains EDEX data, including EDEX subscribers, clients and end users, has responsibilities imposed by law to maintain the security of the data and prevent its disclosure to unauthorized third parties.

The revised EDEX Web page can be accessed at <http://www.dir.ca.gov/dwc/edex.html>.

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